**LET'S GET THROUGH THIS TOGETHER!** 

We understand the stress and worry that can come from a pet health emergency, and additional circumstances can make things even harder.



Informing families of care options and costs





Providing **Continuing Education** for staff and veterinary partners

## YOU CAN SUPPORT YOUR PET'S CARE BY:

Being patient and courteous to staff



Reviewing our **ER triage processes** and other information provided for your visit









**Asking clarifying questions**, especially during your pet's visit if possible





